



## Ageless Remedies Policies

To our valued customers,

We greatly appreciate you choosing Ageless Remedies of Roswell for your aesthetic and wellness needs. In an effort to meet all of our client's needs and allow for an optimal client access, we have implemented the following policies. It is our goal to safely provide superior results and the best overall experience possible for each of our customers.

- **Appointment Booking Policy**

All consultations are complimentary and will require a credit card on file to book an appointment. We are asking all new and current clients to supply a valid credit card number to be kept on file. Credit card information will be securely stored and will not be charged unless you cancel or no-show your appointment within our 24-Hour cancellation policy. By booking the appointment and providing your credit card information, you are agreeing to these policies as stated.

- **Cancellation/No-Show Policy**

Clients will be required to cancel or reschedule an appointment at least 24-Hours prior to a scheduled appointment if you are unable to attend. Failure to do so will result in a \$50 cancellation/no-show fee that will be charged to the card on file. In the event of a late cancellation or no-show for a VIP monthly membership service, either that month's service will be forfeited, or the \$50 fee can be applied to utilize the service that month.

- **Procedure Deposit Policy**

Select services, such as, but not limited to Coolsculpting, Vivace, BBL/Moxi, Ultherapy, CO2 laser treatments, and dermal fillers, will require a \$100 or 10% deposit, whichever is greater. Upon completion of the appointment, the deposit will be applied to the balance of the service. In the event of a cancellation or no-show within 24-Hours of the scheduled appointment the deposit will be forfeited.

- **Return Policy**

We do not offer any refunds on any services already rendered. We do not offer cash or credit card refunds on any services purchased but not yet rendered. We will, however, offer an account credit on services purchased within the last 12 months to be used towards other services or products. Skincare products and dietary supplements must be returned within 30 days of purchase for an account credit.